



EE top up instructions

How to top up EE

Option 1

- Dial **1 5 0**
- Follow the voice instructions in the menu to top up. Make sure you have your voucher code at hand. You will be asked to enter the EE top up voucher code during the phone call.

Option 2

- Send a text message containing the letters VO followed by **SPACE** and your 16-digit EE top up voucher PIN to **1 5 0**

How to check your EE top up credit balance

- Send a text message containing the word AL to **1 5 0**
- You can also log in to My Account on the EE website or log in to My EE app and see your top up balance displayed on your screen.

Check Top Up credit balance from abroad

- Dial +44 7404 000 321

Validity SIM card

In order to make sure your EE SIM card remains active, it's important to use the SIM card regularly. You are required to make a 'Connection Action' every 180 days. A connection action includes making a chargeable call or send a chargeable text. You can find more connection actions on the official EE website. If you don't make a connection action, you'll risk losing your remaining phone credit and your mobile number.

Getting your Pay as you Go code in only four steps

- 1 Choose your EE top up amount
- 2 Enter your mobile number and email address
- 3 Make your payment by PayPal, Credit card or by phone
- 4 You will immediately receive your Pay as you Go code

 [Top up EE](#) directly

