



Three top up instructions

How to top up Three:

Option 1

- Dial **4 4 4** from your Three phone.
- Select the option **Top-up with a voucher**.
- Follow the instructions to top up. Keep your 16-digit voucher code at hand and enter this code when asked.

Option 2

- Login to your My3 account on your computer or phone and choose the option *Top-up now*.

Top up from abroad

- Dial +44 7782 333 444

Three top up credit balance:

- Dial **4 4 4** from your Three phone and follow the spoken instructions.
- You can also check your credit balance on your computer by logging in to your My3 account and selecting Check Balance. Another option is to use the Three app on your phone or, if you don't have the app, either open Planet 3 or visit mobile.three.co.uk, select *My3 Account* and select *Check account balance*.

Phone credit validity

You have to activate your purchased Three top up within 90 days. Once you have done this, your top up will never expire. However, if there is no activity on your account for 180 days, Three could terminate or suspend your account.

Getting your Pay as you Go code in only four steps:

- 1 Choose your Three top up amount
- 2 Enter your mobile number and email address
- 3 Make your payment by PayPal, Credit card or by phone
- 4 You will immediately receive your Pay as you Go code

 **Top up Three** directly

